

# Stage 4 Restrictions



Under Stage 4 ‘Stay at Home’ Restrictions the default is that workplaces in metropolitan Melbourne are **closed** unless the workplace is part of a permitted industry as set out below. All Victorians are required to work from home, except where this is not practicable. Sole operators can continue to operate, if they do not have contact with the public, or with people other than those persons living in their primary household.

The below table outlines examples of workplaces that are closed for on-site work, open for on-site work with a COVID Safe Plan, and where there are restricted operations or industry specific obligations.

This information is subject to the Directions of Victoria’s Chief Health Officer.

SECTOR	CLOSED (FOR ON-SITE WORK)	OPEN (FOR ON-SITE WORK) - COVID SAFE PLAN	RESTRICTED OPERATIONS OR INDUSTRY SPECIFIC OBLIGATIONS
ALL SECTORS		<ul style="list-style-type: none"> <li>Any ancillary business (including IT) involved in the production, supply, manufacture, repair, maintenance, cleaning, security, wholesale, distribution, transportation or sale of equipment, goods or services necessary for the operations of a permitted work site or for closed work sites where there are safety or environmental obligations</li> <li>Any services connected with animal health, husbandry or welfare, including the RSPCA</li> </ul>	<ul style="list-style-type: none"> <li>Work sites that are in the closed category, can continue to provide access for the purposes of critical maintenance and safety works including meeting environmental obligations, subject to meeting the minimum requirements</li> <li>All industries are required to meet Universal COVID Safe Plan obligations for the prevention and management of COVID-19, including development of COVIDSafe Plans</li> <li>The following industries are, in addition to the Universal obligations are required to have a High Risk COVID Safe Plan with enhanced obligations:               <ul style="list-style-type: none"> <li>Construction</li> <li>Warehousing</li> <li>Distribution centres</li> <li>Meat processing</li> <li>Cold storage</li> <li>Aged care</li> </ul> </li> </ul>
AGRICULTURE, FORESTRY AND FISHING	All activities not listed including: <ul style="list-style-type: none"> <li>Forestry and logging</li> </ul>	<ul style="list-style-type: none"> <li>Forestry activity for the purposes of or relating to:               <ul style="list-style-type: none"> <li>Production of firewood for heating of premises</li> <li>Production of pallets</li> <li>Building supplies for construction</li> <li>Other permitted activities (e.g. caskets and coffins)</li> </ul> </li> <li>Farming including operations connected with agriculture, horticulture, viticulture, irrigation, permaculture, apiculture, grains, fibre production, dairy, fishing, aquaculture and livestock</li> <li>Commercial fishing</li> <li>Intensive agricultural production, including glass- houses and animal production</li> <li>Agricultural and veterinary chemicals and vaccines production, transportation and distribution (including the Pig Services Centre)</li> <li>Agriculture and farming support business, including and not limited to on-farm consultants, livestock agents, agronomists, shearing contractors, trades services and contracting businesses</li> <li>Laboratory and diagnostic services</li> <li>Animal saleyards, knackeries and transportation of animals (including livestock and pets)</li> <li>Animal feed production, transportation, packaging, sale, and feeding (including livestock and pets);</li> <li>Veterinary clinics and related services, including on-farm visits and to veterinary clinics, animal minding services and artificial insemination</li> <li>Animal pounds and shelters</li> <li>Teaching and scientific facilities which require the keeping or use of animals</li> <li>Any business or undertaking involved in relevant support services, such as food safety and verification inspection or associated laboratory services and biosecurity functions</li> </ul>	

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MINING	<ul style="list-style-type: none"> <li>Mining exploration</li> </ul>	<ul style="list-style-type: none"> <li>Coal mining</li> <li>Oil and gas extraction</li> <li>Metal ore mining</li> <li>Non-metallic mineral mining and quarrying</li> <li>Petroleum production</li> </ul>	<ul style="list-style-type: none"> <li>FIFO (fly in fly out) workers</li> </ul>
MANUFACTURING	<ul style="list-style-type: none"> <li>Non-metallic mineral product manufacturing</li> <li>Fabricated metal product manufacturing</li> <li>Furniture and other manufacturing</li> <li>Other wood product manufacturing</li> <li>Textile manufacturing</li> <li>Leather tanning, fur dressing and leather product manufacturing</li> <li>Textile product manufacturing</li> <li>Knitted product manufacturing</li> <li>Clothing and footwear manufacturing</li> <li>Domestic appliance manufacturing</li> </ul>	<ul style="list-style-type: none"> <li>Food and beverage production manufacturing <ul style="list-style-type: none"> <li>Meat and meat product manufacturing</li> <li>Seafood processing</li> <li>Dairy product manufacturing</li> <li>Fruit and vegetable processing</li> <li>Oil and fat manufacturing</li> <li>Grain mill and cereal product manufacturing</li> <li>Bakery product manufacturing</li> <li>Sugar and Confectionery manufacturing</li> <li>Other food and beverage product manufacturing</li> </ul> </li> <li>Medical equipment and PPE including cloth masks</li> <li>Petroleum and coal product manufacturing</li> <li>Basic chemical and chemical product manufacturing</li> <li>Coffin and casket manufacturing</li> <li>Aluminium smelting</li> <li>Cement and lime manufacturing</li> <li>Pharmaceutical products</li> <li>Sanitary products</li> <li>Telecommunications infrastructure</li> <li>Goods and material necessary for or related to supporting defence or security industries</li> <li>Manufacturing to support residential building industry</li> <li>Pulp, paper and converted paper product manufacturing</li> <li>Printing and support services</li> <li>Fertiliser and pesticide manufacturing</li> <li>Cleaning compound and toiletry preparation manufacturing</li> <li>Glass and glass product manufacturing, including lens</li> <li>Computer and electronic equipment manufacturing</li> <li>Heating and ventilation manufacturing</li> <li>Manufacturing to support critical infrastructure public works</li> <li>Manufacture of polyethylene and resins</li> <li>Heavy truck manufacturing</li> <li>Specialised machinery and equipment <ul style="list-style-type: none"> <li>Microelectronics and semi-conductor products</li> <li>Heating and cooling equipment</li> <li>Household paper products.</li> </ul> </li> <li>Transport equipment manufacturing (critical to public transport service; spare parts manufacturing critical to continuity of service)</li> </ul>	<ul style="list-style-type: none"> <li>Meat, meat product and seafood processing and distribution centres are considered a high-risk industry and subject to industry tailored High Risk COVID Safe plan</li> <li>33 per cent reduction compared to peak capacity</li> <li>Statewide - Regions included</li> <li>Single site only – no site hopping</li> <li>Supermarket distribution centres will implement a 33 per cent reduction of peak workforce will be implemented upon commencement of the directions</li> </ul> <p>The following manufacturing may maintain skeleton staffing to ensure facilities and equipment is managed safely and in line with environmental requirements and EPA advice or continue where they provide an ancillary service critical to the operation of a permitted activity or industry.</p> <ul style="list-style-type: none"> <li>Polymer and rubber production</li> <li>Polymer product and rubber product manufacturing</li> <li>Other basic chemical product manufacturing</li> <li>Primary metal and metal product manufacturing</li> <li>Basic polymer manufacturing</li> </ul>
ELECTRICITY, GAS, WATER AND WASTE SERVICES	<ul style="list-style-type: none"> <li>Transfer stations closed to the public</li> </ul>	<ul style="list-style-type: none"> <li>Electricity services</li> <li>Operation of energy systems</li> <li>Gas services</li> <li>Water supply, sewerage and drainage services</li> <li>Waste and resource recovery services including collection, treatment and disposal services, and transfer stations to remain open for commercial contractors</li> <li>Liquid fuels and refinery services</li> <li>Services to support ongoing provision of electricity, gas, water, sewage and waste and recycling services and their maintenance.</li> </ul>	

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<b>CONSTRUCTION</b>		<ul style="list-style-type: none"> <li>Construction of critical and essential infrastructure and services to support these projects</li> <li>Critical repairs to residential premises, are allowed, where required for emergency or safety.</li> </ul>	<ul style="list-style-type: none"> <li>Large scale construction <ul style="list-style-type: none"> <li>Any building construction project of more than three storeys (excluding basement)</li> <li>Maximum of 25 per cent of normal employees on site compared to normal operations.</li> <li>Must have High Risk COVID Safe Plan. Must demonstrate not blending shifts and workers can only work at one site during Stage 4</li> </ul> </li> <li>Small scale construction <ul style="list-style-type: none"> <li>Any building construction project of three storeys or less (excluding basement)</li> <li>Maximum of five workers (including supervisors)</li> <li>Universal COVID Safe Plan</li> <li>Must demonstrate not blending shifts and workers can only work at one site during stage 4</li> </ul> </li> <li>State and state civil construction (including time critical new school builds) are exempt from reduction targets but will be required to implement High Risk COVID Safe Plan.</li> </ul>
<b>WHOLESALE TRADE</b>	<ul style="list-style-type: none"> <li>Wholesale trade, unrelated to food and medical supplies, will cease except where it is critical to supply a permitted service.</li> <li>Motor Vehicle and Motor Vehicle Parts Wholesaling</li> <li>Furniture, floor covering and other goods wholesaling</li> <li>Commission-based wholesaling</li> </ul>	<ul style="list-style-type: none"> <li>Grocery, liquor and tobacco product wholesaling</li> </ul>	
<b>RETAIL TRADE (GOODS)</b>	<ul style="list-style-type: none"> <li>All closed unless listed</li> </ul>	<ul style="list-style-type: none"> <li>Supermarkets and grocery shops, including all food and liquor shops</li> <li>Convenience stores and newsagents</li> <li>Fuel retailing</li> <li>Pharmacies</li> <li>Post offices</li> <li>Hardware, building and garden supplies retailing for trade</li> <li>Specialist stationery services for business use</li> <li>Disability and health equipment, mobility devices</li> <li>Maternity supplies</li> <li>Motor vehicle parts for emergency repairs only Agricultural retailers (drive through only)</li> <li>Retailers work onsite for the purposes of fulfilling online orders.</li> </ul>	<ul style="list-style-type: none"> <li>Shopping Centres open for access to permitted retail only</li> <li>Markets for food only with strict enforcement of density obligations</li> <li>Retail stores will be permitted to operate contactless 'click and collect' and delivery services with strict safety protocols in place</li> <li>Hardware, building and garden supplies retailing. Trades people only – contactless pickup for public</li> <li>Where contactless delivery is possible, the provider can operate for the purposes of contactless delivery but cannot be open to the public</li> <li>All businesses must abide by Workplace Directions coming into effect 11.59pm, Friday, 7 August 2020. This includes face coverings, records of contacts and cleaning processes. Warehouses, online-only businesses and distribution business will need to abide by these obligations</li> </ul>
<b>RETAIL TRADE (SERVICES)</b>	<ul style="list-style-type: none"> <li>Personal care services including hairdressers</li> <li>Photographic Film Processing</li> <li>Car washes</li> </ul>	<ul style="list-style-type: none"> <li>Locksmiths</li> <li>Laundry and dry cleaners</li> </ul>	
<b>ACCOMMODATION AND FOOD SERVICES</b>	<ul style="list-style-type: none"> <li>Accommodation, except where specified as permitted to operate</li> <li>Pubs, Taverns and Bars</li> <li>Clubs (Hospitality)</li> <li>Nightclubs</li> <li>Food courts</li> </ul>	<ul style="list-style-type: none"> <li>Accommodation provided or funded by the Victorian Government in response to COVID-19, including accommodation: <ul style="list-style-type: none"> <li>for returned overseas travellers;</li> <li>for work purposes</li> <li>for people subject to direction and detention notices;</li> <li>for diagnosed persons and close contacts.</li> <li>for workers in critical sectors beyond hotels (e.g. caravan parks)</li> <li>where it is unsafe for a person to reside in their primary place of residence.</li> </ul> </li> </ul>	

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		<ul style="list-style-type: none"> <li>• Provision of meals on wheels for aged services</li> <li>• Only essential support to be provided for in-home support for aged services</li> <li>• Boarding schools, residential colleges and university accommodation services</li> <li>• Cafes, restaurants (take away and delivery food services only)</li> <li>• Other essential services such as roadhouses, to comply with national heavy vehicle regulations</li> </ul>	
TRANSPORT, POSTAL AND WAREHOUSING	<ul style="list-style-type: none"> <li>• Scenic and Sightseeing Transport</li> </ul>	<ul style="list-style-type: none"> <li>• Road transport (passenger and freight)</li> <li>• Rail transport (passenger and freight) – including rail yards</li> <li>• Water transport (passenger and freight) – including ports and Tasmanian shipping lines</li> <li>• Air Transport (passenger and freight)</li> <li>• Pipeline and other transport</li> <li>• Transport support services</li> <li>• Vehicle repair, servicing and maintenance</li> <li>• Towing services</li> </ul>	<p>Public transport, ride/share and taxis available but only to support access to permitted services and provide transport for permitted workers</p> <p>Warehousing and cold storage risk mitigations – High Risk COVID Safe Plan required</p>
INFORMATION MEDIA AND TELECOMMUNICATIONS	<ul style="list-style-type: none"> <li>• Book Publishing</li> <li>• Directory and Mailing List Publishing</li> <li>• Other Publishing</li> <li>• Software Publishing</li> <li>• Motion Picture and Sound Recording Activities</li> <li>• Library and Other Information Services</li> </ul>	<ul style="list-style-type: none"> <li>• Telecommunications services</li> <li>• Newspaper and magazine publishing</li> <li>• Radio broadcasting</li> <li>• Television broadcasting</li> <li>• Internet publishing and broadcasting</li> <li>• Internet Service Providers, Web Search Portals and Data Processing Services</li> <li>• Production, broadcast and distribution of telecommunication and supporting infrastructure required to support critical functions, such as law enforcement, public safety, medical or other critical industries and where it cannot be undertaken virtually.</li> <li>• Screen production</li> </ul>	
FINANCIAL AND INSURANCE SERVICES	<ul style="list-style-type: none"> <li>• Non-Depository Financing</li> <li>• Financial Asset Investing</li> <li>• Insurance and Superannuation Funds</li> <li>• Auxiliary Finance and Insurance Services</li> </ul>	<ul style="list-style-type: none"> <li>• Bank branches</li> <li>• Critical banking services to support the provision of services, credit and payment facilities, including the functioning of all operational, treasury, distribution, reporting, communications, monitoring, maintenance, corporate, support and other functions (see addendum A).</li> </ul>	
RENTAL HIRING AND REAL ESTATE SERVICES	<ul style="list-style-type: none"> <li>• Rental and Hiring Services, except where specified as permitted to operate</li> <li>• Property Operators and Real Estate Services</li> </ul>	<ul style="list-style-type: none"> <li>• Rental and Hiring Services, where supplying permitted service or industry.</li> <li>• Farm Animal and Bloodstock Leasing</li> </ul>	
PROFESSIONAL, SCIENTIFIC AND TECHNICAL SERVICES	<ul style="list-style-type: none"> <li>• Architectural, Engineering and Technical Services</li> <li>• Legal and Accounting Services</li> <li>• Advertising Services</li> <li>• Market Research and Statistical Services</li> <li>• Management and Related Consulting Services</li> <li>• Professional Photographic Services</li> <li>• Other Professional, Scientific and Technical Services</li> <li>• Computer System Design and Related Services</li> </ul>	<p>Individuals undertaking professional, scientific and technical services if:</p> <ul style="list-style-type: none"> <li>• Involved in COVID-19 (e.g. MedTech research including vaccines)</li> <li>• Hazard monitoring and resilience</li> <li>• Biosecurity and public health</li> <li>• Medical or other research where Australia has a competitive advantage, and which cannot be shut down and requires on site attendance</li> <li>• Critical scientific facilities – for critical scientific experiments, labs, collections</li> </ul>	
ADMINISTRATIVE AND SUPPORT SERVICES	<ul style="list-style-type: none"> <li>• Employment Services</li> <li>• Travel Agency and Tour Arrangement Services</li> <li>• Office Administrative Services</li> <li>• Document Preparation Services</li> </ul>	<ul style="list-style-type: none"> <li>• Building and grounds maintenance, cleaning, pest control and packaging services are permitted to operate where providing support to an essential industry or where required to maintain the health and safety of Victorians at home or at work.</li> <li>• Call centres providing critical services – e.g. Police Assistance Line</li> <li>• Employment services that cannot be delivered online</li> </ul>	

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PUBLIC ADMINISTRATION AND SAFETY	<ul style="list-style-type: none"> <li>• Credit Reporting and Debt Collection Services</li> <li>• Call Centre Operation (standard)</li> <li>• Other Administrative Services</li> </ul>	<ul style="list-style-type: none"> <li>• Public administration (exemption for essential services that cannot be undertaken remotely)</li> <li>• Medicare</li> <li>• Justice (see below specific detail)</li> <li>• Law enforcement</li> <li>• Defence and national security (including defence contractors for allied governments)</li> <li>• Public order, safety and Regulatory services</li> <li>• Emergency services, including bushfire prevention and management including relief services</li> <li>• Road and maritime services</li> </ul> <p><b>Justice Specific:</b></p> <ul style="list-style-type: none"> <li>• Judges, Associate-Judges, Judicial Registrars, Magistrates, Tribunal Members and their offices for urgent or priority court or tribunal matters determined by the relevant head of jurisdiction, including for bail, family violence, remand, child protection, warrants and urgent guardianships, human rights or residential tenancies issues or any other priority matters.</li> <li>• To the extent necessary to support the functioning of the court, tribunal and dispute services mentioned above: <ul style="list-style-type: none"> <li>○ Director of Public Prosecutions and the Office of Public Prosecutions</li> <li>○ Defence lawyers, Victoria Legal Aid, Aboriginal legal services and other legal assistance providers</li> <li>○ Courts Services Victoria, court support services and court registry services including security, cleaning and interpreter services</li> <li>○ Other lawyers</li> <li>○ Bail justices</li> <li>○ Office of the Public Advocate guardians for high priority, highly vulnerable citizens and relevant staff</li> </ul> </li> <li>• All systems support, maintenance and operation services required for DJCS and Victoria Police to support, maintain and operate Births, Deaths and Marriages, fixed traffic and mobile traffic cameras and Fines Victoria systems</li> </ul> <p><b>Correctional and youth justice facilities, community justice services, and ancillary justice services:</b></p> <ul style="list-style-type: none"> <li>• Prisons, correctional facilities and other places of custody</li> <li>• Facilities and services for parolees, people on post-sentence supervision and detention orders, and people on community corrections orders</li> <li>• Adult Parole Board and its supporting secretariat</li> <li>• Post Sentence Authority</li> <li>• Operation of youth justice facilities, and the provision of services, supports and supervision to children and young people in such facilities</li> <li>• Youth Parole Board and its supporting secretariat</li> <li>• Facilities and services provided for children and young people who are in Youth Justice on a supervised community order, on supervised or intensive bail, on a youth parole order, or participating in the Children’s Court Youth Diversion Service</li> <li>• Facilities or services specifically funded or provided by government for children and young people who are at risk of entering Youth Justice</li> <li>• Any health or medical services (including required for any of the previous functions under this heading)</li> </ul>	



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		<p><b>Council specific:</b></p> <ul style="list-style-type: none"> <li>Emergency asset work that would impact substantially on the community or create a risk to the community if it is not undertaken</li> <li>Essential environmental health functions to be undertaken that protect the health and wellbeing of the community</li> <li>Essential / high risk local laws enforced</li> <li>Community support services required to ensure the health, safety and wellbeing of vulnerable people</li> </ul>	
<b>EDUCATION AND TRAINING</b>	<ul style="list-style-type: none"> <li>Preschool Education (Early Childhood Education and Care Services)</li> <li>Primary, secondary and special school education</li> <li>Tertiary Education</li> <li>Adult, Community and Other Education</li> </ul>	<p><b>Schools:</b></p> <ul style="list-style-type: none"> <li>Restricted to permitted workers and vulnerable children (e.g. those in out of home care or known to child protection, medically/socially vulnerable children)</li> <li>Specialist schools: restricted to permitted workers and vulnerable children</li> <li>Remote learning for all students</li> </ul> <p><b>Early Childhood Education and Care (including Sessional Kindergarten, Long Day Care, Outside School Hours Care, Family Day Care)</b></p> <ul style="list-style-type: none"> <li>Restricted to permitted workers and vulnerable children (e.g. those in out of home care or known to child protection, medically/socially vulnerable children, Koori children)</li> <li>Remote learning for all children</li> </ul> <p><b>Tertiary:</b></p> <p>Qualifications or credentials servicing the following occupations and activities are permitted to be delivered on-site, only where remote delivery is not possible:</p> <ul style="list-style-type: none"> <li>Assessments for safe working practice and infection control</li> <li>Apprentices in approved construction</li> <li>Clinical health and biomedical science</li> <li>Commercial cleaning</li> <li>Aged and disability care</li> <li>Mandatory assessments for VCE and VCAL students</li> </ul>	<p>On-site supervision will be available for P-10 students in the following categories, based on revised criteria:</p> <ul style="list-style-type: none"> <li>children whose parents work in one of the defined essential continuing industries</li> <li>vulnerable children including: <ul style="list-style-type: none"> <li>children in out-of-home care</li> <li>children deemed by Child Protection and/or Family Services to be at risk of harm</li> <li>children identified by the school as vulnerable (including via referral from a family violence agency, homelessness or youth justice service or mental health or other health service).</li> </ul> </li> <li>children with a disability who also fit one of the above two categories, or where the family is experiencing severe stress.</li> <li>Onsite attendance permitted for completion of mandatory assessments by students and staff</li> <li>Onsite attendance permitted for essential cleaning, maintenance and business operations functions</li> </ul> <p>For education settings attendance on-site in these settings will be permitted where the purpose is to:</p> <ul style="list-style-type: none"> <li>maintain and continue medical and other research that requires on-site attendance</li> <li>care for animals, agriculture and horticulture</li> <li>conduct cleaning, essential maintenance (including facilities, equipment and IT) and provide security</li> <li>provide practical student support, where this cannot be done remotely</li> </ul>
<b>HEALTH CARE AND SOCIAL ASSISTANCE</b>	<ul style="list-style-type: none"> <li>Elective surgery (non-urgent)</li> </ul>	<ul style="list-style-type: none"> <li>All health services provided within and to support a hospital (public and private), registered community health service, publicly funded health services (i.e. AOD and other services), blood bank and an aged care setting including student placements</li> <li>Community based services which are based on a referral from a registered medical practitioner (General practitioner and/or medical specialist). This includes all clinical and allied health services</li> <li>Services requested under a regulatory framework (e.g. child protection orders for psychology or social worker support)</li> <li>Services requested under the education framework (e.g. social workers who may be supporting vulnerable kids in school)</li> <li>Immunisation and essential Maternal and Child Health services to operate</li> <li>Community based services which are required to ensure the health, safety and wellbeing of vulnerable people</li> </ul>	
<b>ARTS AND RECREATION SERVICES</b>	<ul style="list-style-type: none"> <li>Museum Operation</li> <li>Parks and Gardens Operations</li> <li>Creative and Performing Arts Activities</li> </ul>	<ul style="list-style-type: none"> <li>Zoos and nature reserves are permitted to operate for the purposes of treating or caring for animals; or performing an animal rescue function; or maintaining the facility/reserve.</li> </ul>	

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<b>OTHER SERVICES</b>	<ul style="list-style-type: none"> <li>• Sports and Recreation Activities</li> <li>• Gambling Activities</li> <li>• Alpine resorts</li> <li>• Parking Services</li> <li>• Brothel Keeping and Prostitution Services, Sex on premises venues</li> <li>• Strip clubs</li> <li>• Civic Professional and Other Interest Group Services</li> <li>• Religious services and places of worship</li> </ul>	<ul style="list-style-type: none"> <li>• Residential repair and maintenance by exception</li> <li>• Essential maintenance for safety and upkeep of public and recreational spaces, such as parks, gardens, golf courses</li> <li>• Motor vehicle and machinery repair by exception</li> <li>• Automotive, machinery and equipment repair and maintenance are permitted to operate where providing support to a permitted service or industry or where required to maintain the health and safety of Victorians at home or at work.</li> <li>• Labour hire when servicing an allowed workplace</li> <li>• Security services where required for the safety of a permitted workplace</li> </ul>	<ul style="list-style-type: none"> <li>• Thoroughbred, Harness and Greyhound racing can continue in Victoria under strict biosecurity protocols with the minimum number of essential participants necessary to undertake the activity safely. The daily care and exercise of all horse breeds and greyhounds can continue, including to support racing, trialling and training, breeding and re-homing.</li> <li>• Residential and commercial services that were booked before 5pm 3 August and are scheduled to be carried out before 5pm 17 August, that are essential to the wellbeing or livelihood, will be permitted. All activity will be subject to a High Risk COVID Safe Plan.</li> <li>• Places of worship for the broadcast of religious ceremonies with a maximum of five people.</li> <li>• Places of worship or other community facilities for community purposes (e.g. Foodbank, soup kitchens)</li> </ul>